

# DEEPAK DEVANI

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302039

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## OBJECTIVE

A dynamic and results-driven professional with experience in customer support, e-commerce, and sales leadership. Seeking an opportunity to utilize my skills in sales and customer service in a growing organization.

## KEY SKILLS

Customer Support & Technical Support

E-Commerce Management

Sales Leadership Team

Management

Communication & Negotiation

## PROFESSIONAL EXPERIENCE

### Support Executive

**Getepay** June 2024 – July

2025

Managed team operations and customer support

Handled escalations and coordination

### Sales Team Leader | Bharti Airtel Limited

Jan 2023 – June 2024

Led sales team and achieved targets

Handled customer onboarding

### E-Commerce Executive | Leeway |

**Amazon, Flipkart**

Aug 2021 – Dec 2022

Managed product listings and orders

Handled customer service and returns

## EDUCATION

MBA – Marketing (SGVU)

Bachelor of Commerce, 2022

RBSE Board [2018] Graduated 12th  
(Commerce) 2018 [75%]

RBSE Board [2016] Graduated 10th  
[80%]

## **TECHNICAL SKILLS**

Advanced Excel, MS Office

Amazon Seller Central, Flipkart, Meesho, eBay

## **LANGUAGES**

Hindi – Native/Fluent

Sindhi – Native/Fluent

English – Native/Fluent

French – Intermediate

