



**VINOD
PRAJAPATI**
System Administrator

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SUMMARY

A position in a forward-thinking company that offers excellent employment opportunities and greater scope for development. Where I can work in a positive, progressive, growth-oriented environment as a team and where opportunity is directly proportionate to my skills and level of motivation.

CERTIFICATION

- Certificate of Completion CCNA
- Diploma in Jetking Computer Hardware & Networking Course, Rohini Center, Delhi.
- Window Deployment Services (WDS) • Docker Course for Beginner

EDUCATIONAL BACKGROUND

Computer Hardware & Networking Course,
Rohini Center, Delhi.
Diploma in Jetking. 2011

B.A.(English Lit.)
Rajasthan University. 2009

REFERENCE

INNsight Interactive Pvt.Ltd.
Srinivasrao Dadala, Team Lead

EXPERIENCE

System Administrator

INNsight Interactive Pvt.Ltd.
March 2023 to Present.

System Admin.

Krishtech Labs Pvt.Ltd. Sep
2022 to Feb 2023.

System Engineer

(Service Care Pvt Ltd.) In Byju's Think & Learn Pvt.
Ltd) March 2019 -Aug – 2022.

Desktop Support Engineer.

Dynacons System & Solution Ltd .In Vodafone-Site.
November 2017- February 2019.

Desktop Support Engineer

Acute Informatics Pvt. Ltd. In Intas Pharmaceuticals- Wipro
site. June 2016 – September 2017.

TECHNICAL SKILLS

- 8+ years of total IT industry experience.
- Experience in Hardware & Networking Industries.
- Expertise in Troubleshooting of network and hardware equipment's.
- Network Management and maintenance including setup of equipment's.
- Desktop support including Reporting and client support.
- Management of network with secured connectivity.

SKILLS

- ♦ *Linux System Administrator.*
- ♦ *Experience with Windows and Linux operating system environments.*
- ♦ *Managing LAN and Windows 8 & Windows 10, 11 Computers as the client Handling Large Corporate Setup*
- ♦ *Call Assignment / Follow-up to AMC / Warranty Vendor Information/ Remotely Support on Helpdesk End User Support (24x7)*
- ♦ *Services provided at the Help Desk and at the Plant location with Online Guidance as well as location support to End Users*
- ♦ *for Various Application Software and Operating systems Like- Docker Contener management, SVN, Git.*
- ♦ *Installing, Upgrading, and troubleshooting Symantec Endpoint Protection and Patches to keep the system updated.*
- ♦ *Support users based on tickets and close within SLA.*
- ♦ *Provides support for Domain user login, Citrix VPN, Outlook and Thunderbird, network Lan/Wi-Fi devices, and mobile devices.*
- ♦ *Onsite support for Implementation Network with remote location NOC Team.*
- ♦ *Working with Organization unit and domain user accounts.*
- ♦ *DHCP, DNS, Active Directory, Proxy Server, VPN Server, FTP Server, NAS Server & Nagios Server.*
- ♦ *Has supported VC, Projector, and conference devices.*
- ♦ *Participated in Network upgrades and APs, Switches installation.*
- ♦ *Networking Cables, Connectors, NICs, Modems, Different Kinds of Switches and Firewalls .*
- ♦ *Outlook setup, configuration, backup, and management.*
- ♦ *Performed installation and troubleshooting of PCs, laptops, Printers, and Scanners.*
- ♦ *Performed software supports such as software updates, and configurations.*

PERSONAL SKILLS

- ♦ **Strengths: Patience, dedication, active in group work.**
- ♦ **Interest: Observing & learning new things & Apply it in work**
- ♦ **Creative, Self-motivated and dedicated.**
- ♦ **Sound Knowledge of team building and long-term relation.**
- ♦ **Honest, sincere and frank.**
- ♦ **Works smoothly in under pressure environment.**
- ♦ **Confident and effective in dealing with people.**