

# Somya Agarwal

Business Analyst

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## Summary

Detail-oriented and analytical Business Analyst with a strong ability to gather, analyze, and document business requirements. Skilled in stakeholder management, problem-solving, and process optimization. Adept at bridging the gap between business and technology, facilitating data-driven decision-making, and ensuring seamless project execution. Strong communication and collaboration skills with a customer-centric approach to delivering effective business solutions.

## Education

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|---|----------------------------|
| • <b>XII (CBSE), Commerce, (9.2 CGPA)</b><br>Kendriya Vidyalaya, Tonk, Rajasthan              | <b>Apr 2021 – Mar 2022</b> |
| • <b>Bachelor of Computer Applications, (8.0 CGPA)</b><br>JECRC University, Jaipur, Rajasthan | <b>Sep 2022 – Jun 2025</b> |

## Technical Skills

- **Database Management:** SQL, MongoDB
- **Tools and Technologies:** JIRA, Version Control(Git), MS Excel, Agile Methodologies and Scrum
- **SDLC/STLC Knowledge:** Familiarity with Software Development and Testing Life Cycle
- **Industry Knowledge:** Requirements Gathering, Business Analysis, Project Management
- **Quality Assurance:** Manual Testing, Automated Testing, User Acceptance Testing
- **Programming Languages:** Java, JavaScript

## Soft Skills

- **Communication and Collaboration:** Clear verbal and written communication for reports and presentations, working effectively with cross functional teams.
- **Stakeholder Management:** Engaging with clients, developers, and business teams to align goals.

## Projects

### Food Delivery Website (College Project) - [Link](#)

- **Developed** a full-stack food delivery website using **React, Redux, Node.js, MongoDB, and Razorpay**.
- Built a **user authentication** system with **JWT** to enable users to create accounts and securely log in.
- Implemented **cart functionality**, allowing users to add items, place orders, and view their **order history and status** in their account.
- Created a comprehensive **admin panel** for managing the menu, updating order statuses, and adding new items dynamically.
- **Integrated Razorpay payment gateway** for seamless online transactions.
- Conducted **API Testing** using Postman to verify endpoints.
- Used **JIRA** for **defect tracking** and **reporting bugs** identified during testing phases.

## Certifications

- |                                     |                   |
|-------------------------------------|-------------------|
| • <b>ChatGPT and AI Tools</b>       | <b>April 2024</b> |
| • <b>Search Engine Optimization</b> | <b>May 2024</b>   |
| • <b>Generative AI</b>              | <b>June 2024</b>  |

## Achievements

- **Awarded** for achieving a high score of 9.2 CGPA in class 12, recognizing outstanding academic performance and education.