

SHARWAN JANGID



Ability to lead, monitor, and supervises a group of employees to achieve goals & also, motivate and inspire them by creating an environment that promotes positive environment that encourages bonding of team members, and demonstrates flexibility.

Experience

INDIA INFORMATICS

2023 - present

- Operation with management of Amazon FBA a/c of US, Canada, Australia.
- Amazon FBA management, Warehouse Logistics
- Order Processing and Customer Support
- Dealing with US clients

Genpact India Pvt Ltd.

Feb 2021 - Feb 2023

- Resolve service problems by doing the required follow up and mentioning the required data entering into their data base of the system so that the members could get the earliest resolution in their medical emergency.
- Refer advanced cases to management for resolution, providing background information as necessary
- Assisted new clients with services providing information about the service and products. Helped them throughout the online process of subscribing to the service.

Education

Lachoo Memorial College of Science & Technology 2018 - 2020

- Master of Business Administration (2018-20)
- Bachelor of Computer Application (2014-17)

K.R. Public Sen. Sec. SCHOOL

- High School 12th (2013-14)

Language

- English
- Hindi

EXPERTISE

- Communication Skills
- Fast typing Speed
- Realistic & innovative
- Knowledge of web
- Internet Savy
- Negotiation
- Critical Thinking
- Leadership

+91-8426 840 075

sjangid2013@gmail.com

Jodhpur, Rajasthan