

Lokesh Singh

+91 8619164040 | 46lokeshsingh@gmail.com | Jaipur, Rajasthan

[linkedin.com/in/lokesh-singh64](https://www.linkedin.com/in/lokesh-singh64)

Objective

Enthusiastic and analytical Business Analyst with hands-on experience in data-driven problem solving, client interaction, and stakeholder collaboration. Looking to leverage my skills in business analytics in a fast-paced organization.

Core Competencies

- **Business Analysis:** Requirement Gathering, Solution Presentation, User Journey Understanding
 - **Data Skills:** SQL, Excel, Dashboarding, Metrics Reporting
 - **Tools:** Git, VS Code
 - **Soft Skills:** Communication, Problem Solving, Client-Focused Mindset, Collaboration
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Experience

Associate Software Developer

Flask IT Solutions OPC Pvt Ltd – Jaipur | Jan 2024 – Aug 2024

- Analyzed user activity and transaction flows to identify optimization opportunities.
 - Collaborated with internal teams to prepare product data reports and business use cases.
 - Built real-time operational dashboards used in client-facing product pitches.
 - Developed structured reporting workflows, reducing report time by 30%.
 - Supported cross-functional meetings with data-backed insights for business proposals.
 - Delivered insights on KYC processes, aligning with partner banks like HDFC & ICICI.
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Projects

Expert Cover – B2B Insurance Platform

- Worked on quoting modules and validation frameworks to support client-specific insurance plans.
- Created internal documentation and presentations used during client onboarding.

Insure Fast – B2C Insurance Platform

- Streamlined customer data workflows for pre-sales demos and reduced customer support queries.

Education

Bachelor of Science

Rajasthan University, Jaipur | 2018 – 2021

Certifications

Data Analyst Program – Grow Data Skills

- Covered SQL Queries, Data Cleaning, Business Metrics, Dashboarding