

# KOMAL DULANI

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## EDUCATION

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**Shri Ramdeobaba College of Engineering and Management, Nagpur**

Computer Science Engineer

2019- 2023

SGPA: : 6.83

**D.B Science College, Gondia**

12th HSC

2016- 2018

Percentage: 68.77

**S.T Adarsh English School, Gondia**

10th SSC

2012- 2016

Percentage: 84.8

## EXPERIENCE

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**Operations**, Teleperformance, Jaipur

27/01/2025

Amazon Seller Support

- Resolving technical and operational issues: This includes problems with account management, listing creation, order processing, payments, Fulfillment by Amazon (FBA) issues, and compliance with Amazon policies.

- Providing guidance and information: Answering questions related to selling on Amazon, including best practices, marketing tips, and policy clarifications.

**Data Analyst**, PSPR, Nagpur

23/09/2024 - 23/11/2024

Tech: Excel, Power BI, Report making, Pivot Table

- Analysed data of survey which take place in vidarbha region and determined what are needs of people in thier booth and which candidate they want for thier region, based on that conduct survey.

**Data Analysis**, Cognifyz Technology, Nagpur

6/06/2024- 6/07/2024

Tech:python, Excel, Analysed data of given Dataset

Analysis of Data from given Datasets on restaurant datasets, including identifying top cuisines, analyzing city-specific ratings, and visualizing price range distributions. Assessed online delivery services, reviewed restaurant chains, and explored the relationship between price range and available services.

**Software Development**, Info Origin Technologies Pvt Ltd, Gondia

3/11/2023 - 5/02/2024

Tech: HTML, CSS, Angular, java, spring boot,SQL

- Develop a Grocery Store app

Features added Add products, Delete products, Update product Quantity, Search product in Menu Bar.

- Task Develop Grocery Store and add all function necessary work on Database and Java assignments

**Web Development**, PrimaThink Technology Private Limited, Nagpur

6/5/2022 - 2/7/2022

Tech: Html5, CSS3, Javascript, Jquery Bootstrap

- Develop a Prima Employee Administration System

Features added Admin Module, Admin Login, Employee Module, Employee Management

- Task make Primathink website and adding all function operated by them

## PROJECTS

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**Demand forecasting and Analysis of Inventory**, Shri Ramdeobaba College of Engineering and Management, Nagpur

Jan2022-Apr2022

- Developed a sophisticated system to enhance retailers' understanding of customer purchasing patterns, leading to increased sales by accurately forecasting product demands

- Applied advanced Apriori algorithms and LSTM models to generate insightful data analysis and predictions

- Demonstrated passion for improving retail performance by leveraging data-driven insights and innovative techniques

**COMIC BOOK APPLICATION**, Shri Ramdeobaba College of Engineering and Management, Nagpur

June2022-Dec 2022

- - Developed a robust summarization tool utilizing machine learning techniques, Python programming language, and the BERD model.

- Created an efficient algorithm that can summarize entire books into concise paragraphs, showcasing a strong passion for simplifying complex information.