

# CHAITANYA JAGARWAL

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## PROFESSIONAL SUMMARY

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Results-driven and analytical Business Analyst with a foundation in e-commerce operations, stakeholder coordination, data insights, and process optimisation. Equipped with a Computer Science engineering background (9.0 CGPA) and hands-on exposure across software development, AI, BI dashboards, logistics data, and business workflows.

## EDUCATION

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- Completed **Bachelor of Technology (B.Tech) in Computer Science** with **9.0 CGPA** from “Arya Institute of Engineering Technology and Management (AIETM)” (Pass out Batch **2024**).
- Completed **class 10th** from the RBSE board with **77% in the Science** stream at “The Learner’s Academy School” in **2018**.
- Completed **class 12th** from the RBSE board in the **Science (PCM)** stream at “The Castle Convent School” in **2020**.

## INTERNSHIP

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- Worked as an **Intern** at the “**Gurgaon Police Cyber Security Summer Internship Camp**” 9th Batch on 12 July 2021.
- Worked as an **Intern** at “Learn and build” as a **Python Developer Intern** from 1 July to 15 August 2022.
- Worked as an **Intern** at “Zeetron Networks” as a **Python Developer Intern** from 18 July to 4 September 2023.

## EXPERIENCE

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- Backend Tools & Website Product Listing:** Task Robots — Jaipur, Rajasthan **Jun 2025 – Nov 2025**
- Managed backend operations for large-scale website product listing systems, ensuring data accuracy and optimised performance across multiple e-commerce channels.
  - Developed and maintained Python-based scripts for automating product uploads, updates, and data cleaning from CSV/Excel sources to web databases.
  - Collaborated with cross-functional teams to debug, test, and deploy small backend features in a Flask-based admin dashboard. Implemented quality checks and improved upload accuracy by over 40%, reducing manual overhead

- Freelancer:** Web Development & AI Model Training — Remote **Mar 2025 – May 2025**
- Delivered client-managed projects involving requirements gathering, web solution prototyping, timeline forecasting, and data-driven optimisation.
  - Developed multiple web prototypes integrating dynamic UI/UX design and performance-based optimisation.
  - Managed **stakeholder expectations, scope definition, delivery timelines, and independent project execution.**

- Operations & Technical Support:** Go Digit General Insurance Private Limited; Jaipur, Raj. **Dec 2024 – Feb 2025**
- Supported the **technical back-office** for internal tools, involving ticket resolution and data consistency audits.
  - Interacted with internal APIs and Python scripts for automation and validation of data batches.

## TECHNICAL SKILLS

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- Languages:** Python, Java, SQL, JavaScript, Web UI/UX
- Frameworks:** Flask, Django (Basics), Spring Boot (Prior Exp.)
- Databases:** MySQL, PostgreSQL
- Tools & Platforms:** Git, VS Code, Power BI, Excel Automation
- Core Competencies:** API Integration, Backend Automation, Data Processing, Product Management, Debugging, Reporting.

## ACTIVITIES

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- Participated in Major Hackathons** – DTDL Hackfest 4.0, 12th Devfest 2023, ETH Seoul, Rajasthan Police Cyber Security Hackathon, VGU Hackathon 2.0, Rajasthan IT Day, Poornima University & JK-Lakshmi Pat University Hackathons.
- Proficient in Microsoft Office Suite, Google Workspace, and Hardware Operations**, ensuring seamless workflow and system reliability.
- Cleared Joint Entrance Examination (JEE Main) 2020** with 76 Percentile.
- Soft Skills:** Adaptability, Creativity, Teamwork, Accountability, Collaboration, Leadership, and Empathy.

## LANGUAGE KNOWN

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- English – Fluent (B2)**
- Hindi – Native (L1)**
- Spanish – Beginner (A1)**

I am eager to align my skills and ambitions with an organisation that values innovation, growth, and integrity. I look forward to contributing meaningfully while advancing both personal and organisational success. I hereby affirm the authenticity of the information provided above.