

AASHISH A. ANIYANKUNJU(Immediately available to join)

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**Certified Business Analyst** | Certified Agile Professional | IIBA-CBAP Trained | **Scrum Master Trained** | **Product Owner Trained** | BRD|FRD|FSD|SRS|JIRA|MS EXCEL|MY SQL|POWER BI| Project Management |UI-UX| **Domain:** Banking, Payment, US Healthcare & Pharmaceutical, Trade Finance, Retail Banking

## **PROFESSIONAL SUMMARY**

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- Over 2.9 years of experience in Business Analysis and Testing within the US Healthcare domain, supporting payer and provider applications.
- Hands-on experience across the software development life cycle, including BRD/FRD creation, change requests, and coordination with development and QA teams.
- Strong understanding of SDLC processes and Agile methodologies, including Scrum and Waterfall models.
- Experience working with US healthcare stakeholders and systems involving claims, eligibility, enrollment, and regulatory compliance.

## **SKILLS**

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| • Agile-Scrum Methodologies            | • Business Process Mapping                 | • Wireframe & Prototyping       |
| • Data Modelling                       | • Functional & Regression Testing          | • User Acceptance Testing (UAT) |
| • Requirements Gathering & Elicitation | • Requirements Analysis                    | • UML Diagram                   |
| • User Stories, Epics & Features       | • Stakeholder Management                   | • GAP Analysis & Use case       |
| • Project Management                   | • Business Requirement Documentation (BRD) | • Data Analysis & Visualization |
| • Waterfall Methodologies              | • Product Backlog Prioritization           | • REST APIs Validation          |

## **TOOLS**

JIRA | CONFLUENCE | VISIO | POSTMAN | MYSQL | BALSAMIQ | MICROSOFT POWER BI | MS EXCEL | MS OFFICE | MS PROJECT

## **WORK EXPERIENCE**

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### **ROLE - Business Analyst**

#### **Train Smart IT Services Pvt. Ltd**

(July'07 till Dec'26, Mumbai)

#### *Roles & Responsibilities*

- **Elicited and translated** complex business requirements into actionable **User Stories, BRD, FRD, and SRS** documentation.
- Conducted detailed **Gap Analysis, Scope Analysis, and Impact Analysis** on business processes utilizing techniques such as **UML Use Case Diagrams, Data Flow Context Diagrams, BPMN, and flowcharts**.
- Performed **AS-IS and TO-BE Analysis** to suggest fit-for-purpose business solutions and designed effective **Change Strategies**.
- Organized and led **Requirement Gathering (Elicitation)** meetings using techniques including **Interviews, Questionnaires, Interface Analysis, Document Analysis, Brainstorming Sessions, and Focus Group Discussions**.
- **Prioritized requirements** efficiently using **MOSCOW and Business Value** methodologies to manage project scope.
- Delivered comprehensive requirement documentation including **BRD, FRD, SRS, Use Cases, Process Flows, Change Requests, Traceability Matrices, and Mind Maps**.
- Communicated with client for business requirements by constructing easy-to-understand **data and process models**.
- Collaborated in the creation of **wireframes and mockups** to visualize the system interface and user experience.
- Ensured **verification and validation** of requirements to deliver business value by conducting various **reviews and workshops** with clients.
- Performed **Quality Assurance (Functional Testing)** and facilitated **User Acceptance Testing (UAT)**, ensuring on-time, on-budget, and successful application "**go-live**".
- Acted as the **central point of contact** for all project activities, liaising with **Delivery Managers** to ensure seamless execution.

## ROLE - Business Analyst

### GEBBS HEALTHCARE SOLUTION Pvt. Ltd

(April'09 till June'27, Mumbai)

*Roles & Responsibilities*

#### Project 1- Imagine AR – Optimizing Healthcare Accounts Receivable System

- Gathered and documented **business requirements** (BRD/FRD), facilitated **stakeholder workshops**, and maintained end-to-end **requirements traceability**.
- **End-to-End Claims Processing**:-Integrated the entire lifecycle from **claim submission** to **final payment**—into a single workflow to reduce data errors and processing delays.
- **Provider and Member Portals**:-Upgraded the web portals to let providers and members track claim status in real-time, verify receipts, and view detailed payment explanations.
- **Real-Time Eligibility Verification**: -Added a function to instantly check patient **insurance coverage** and benefit limits, preventing claim denials before they happen.
- **Automated Remittance and EOBs**: - Automating the generation and delivery of Remittance Advice for providers and Explanation of Benefits (EOB) for members.

## ROLE - Jr. Business Analyst

### GETWELL POLYCLINIC & HOSPITAL Pvt. Ltd

(Dec-22 till Dec-2024, Jaipur)

*Roles & Responsibilities*

#### Project 1-Web Application Performance & Usability Upgrade

#### Project 2-End-to-End HR Digital Transformation Program

- Led **end-to-end business analysis** for **website and HR system enhancement initiatives**, leveraging **Agile/Scrum practices** using **Jira, Confluence, and Azure DevOps**.
- Elicited and documented **business, functional, and non-functional requirements (BRD, FRD, user stories, acceptance criteria)** using structured **stakeholder interviews, workshops, and walkthroughs**.
- Conducted **As-Is / To-Be analysis and gap analysis** using **BPMN, MS Visio, and Lucid chart** to identify process inefficiencies and improvement opportunities.
- Collaborated with **UX/UI designers** to review and validate **wireframes and prototypes** using **Figma, Balsamiq, and Adobe XD**.
- Defined, prioritized, and managed **product backlogs**, supporting **sprint planning, backlog refinement, and release management** in **Jira**.
- Analyzed **user behavior, website performance, and system usage metrics** using **Google Analytics (GA4), Hotjar, Excel, and Power BI** to enable data-driven decisions.
- Supported enhancement of **HR systems** (Recruitment, Onboarding, Payroll, Performance Management, Employee Self-Service) across platforms such as **Workday, SAP SuccessFactors, Oracle HCM, Darwin box, and Zoho People**.
- Identified and recommended **process automation opportunities** to reduce manual effort, with exposure to **UiPath RPA** for HR and digital workflows.
- Coordinated **UAT planning, execution, defect triage, and business sign-off**, ensuring alignment with **business requirements and quality standards**.

## Certifications

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- **Certified Agile Professional** (01/2026) - TrainSmart Academy
- **Certified Agile with Atlassian Jira** (01/2026) - Coursera
- **Certified Google Data Analytics** (01/2026) - Coursera
- **Certified Business Analyst Professional** (12/2025) - TrainSmart Academy
- **Certified Agile Project Management** (12/2025) - Coursera
- **Certified Digital Skill : User Experience** (12/2025) - Accenture
- **Certified Automation Business Analyst** (12/2025) - UiPath Academy